



RFP Technical Assistance – Questions and Answers

Workforce Innovation and Opportunity Act (WIOA)

Title I Out-of-School Youth Program

Posted 2/5/2026:

Q1. Can you clarify where or what the Case studies are that the RFP is referring to in the Service Delivery/Program Design portion of the Evaluation Criteria in section 4.2?

Response to case study 1 is aligned with the scope of work, outstanding young-adult-centric customer service, and outcomes. It addresses: OSY program elements/services that will be offered/delivered, along with plans to overcome transportation barriers and services to be delivered to address the desire to explore careers in healthcare.

Response to case study 2 is aligned with the scope of work, outstanding young-adult-centric customer service, and outcomes. It addresses: OSY program elements/services that will be offered/delivered along with plans for collaboration within the PA CareerLink®, specifically Title II, support to overcome anxiety leading to enroll in class and persistence to successfully testing, balancing class and work, and transitioning to sustaining employment.

Answer: The case studies can be found in section D: Service Delivery/Program Design, of the **RFP Response Template Proposal Narrative** document, posted on the Advance Central PA website under Public Notices. Case study 1 is referencing number 8 in section D, and case study 2 is referencing number 9 in section D.

Q2. Also, for the request of Leadership Bios, will their CV/Resumes be sufficient for the attachment, while the bios for leadership and team are included in the narrative?

Answer: This question is referring to Section B. Staffing, Capacity, and Oversight, question 1 in the **RFP Response Template Proposal Narrative**.

The narrative response to this question begins with focus on the *overall* management structure and *senior* leadership team. The brief bios that are requested as an attachment will introduce your key leadership dedicated to this scope of work in Advance Central PA's WDA. Respondents should attach brief biographies that conform with the word limitations that will reflect the information requested in the question; resumes/CVs may

be submitted as part of the overall biography. Refer to RFP Section 4.2 Evaluation Criteria, Staffing Plan to best understand how the response will be rated.